

A GNU Emacs Questionnaire for Neophytes

The intention of this questionnaire is to gather impressions and issues that users encounter when interacting with Emacs for the first time. The feedback is interesting for the Emacs developers to better understand the struggles and interests of new users. The primary audience of the following questions are therefore people who have either never used GNU Emacs or have minimal previous experience with the system. This doesn't mean you cannot participate as an intermediate or advanced user — the questions will just not be interesting for the most part! Please deter from sharing any identifying information if you are uncomfortable with the anonymous responses possibly being available publicly. If possible, write your answers in English in readable handwriting. If there are any questions feel free to ask for clarifications!

Technical Background

(1) What do you use computers for? If you program, what languages are you most interested in?

(2) What tools do you currently use and how experienced are you with it?

(3) How long or since when have you been using computers? What operating systems have you used?

(4) Have you had *any* previous experience with GNU Emacs or other Emacsen?

User Experience

(5) What version of Emacs did you use? Did you use GUI or TUI Emacs, and on what operating system?

(6) What was your first impression of Emacs? Did you have any particular (emotional) reaction (interested, overwhelmed, confused, nostalgic, etc.)?

(7) What features did you immediately try to enable *or* disable? Do you think these are personal preferences or reasonable defaults?

(8) Did you use the Help system? If so, what features did you use (**C-h f**, Info manuals, Apropos, Quick Help, etc.) and did you find the information useful?

(9) What issues did you encounter? Were there any problems you had that you were not sure how to solve?

(10) Did you find yourself using a mouse? If so, where did you prefer the mouse over the keyboard?

(11) Did you install any packages? Were you able to find what you wanted?

Miscellaneous

(12) Do you have anything else to add or that you would want to comment on?